

Alliance Unify Billing Service®

Telecommunications expense is estimated to represent between 17-20% of all non-operating expense and is now the 2nd largest non-production expense in most industries.

As spending increases so does the complexity of the invoices. It is estimated that 45% of all telecom invoices have billing errors.

“94% of telecom managers said that they are swamped with huge bills in varying formats from different carriers for different services and across different business locations. To aggravate matters, the telecom market is highly dynamic in terms of changes in the services and pricing schemes offered.”

A recent study from MIT’s Sloan School of Management

To accurately manage telecommunications costs, business must develop approaches that marry the financial, operational, and technical aspects of services. Accounting departments rarely have visibility to carrier contracts and changes to service to accurately audit invoices. Operational and technical staff rarely have access to invoices or the time to audit them. It is in this gap where the majority of billing issues remain hidden.

Alliance Unify Billing Service® is a powerful service to control telecommunications costs without expending valuable internal resources.

Through our Unify Billing Service, Alliance audits each and every invoice, disputes/resolves any billing issues, remits payment to the carriers, consolidates bills

into a single invoice, and allocates cost to your general ledger.

Our Unify Billing Service reduces the internal transaction cost of processing multiple invoices, minimizes the impact of billing errors, manages carrier contracts, and ensures operational changes (cancelled /added services) are accurately invoiced. Unify Billing Service is an invaluable complement to Alliance TeleManagement Services.

Bill Audit and Payment – Each invoice is audited on rate, application of regulatory charges, active circuits, and authorization of charges. Disputes are automatically opened with the carrier and the amount in dispute noted in the remittance amount to the carrier.

Management Reports – Trend reports are created based on the level of detail the client requires (department, location, etc.) and compared against budget and previous month. Variances are noted on the report so that management can focus their attention without investing time in hours of analysis.

Bill Consolidation & Allocation – All invoices are consolidated into a single invoice and costs are allocated/assigned to the client’s general ledger account codes. This process greatly reduces the transactional cost of processing multiple invoices and increases the accuracy of allocations.

Through our Unify Billing Service, clients reduce the transaction costs of processing multiple invoices while eliminating the cost of billing errors, late fees, and unauthorized charges.